

VELOCITY FREQUENT FLYER AND DIDI TERMS AND CONDITIONS

Velocity and DiDi 1,000 Bonus Points Offer Terms & Conditions

Velocity Frequent Flyer members (“Velocity Member”) can earn 1,000 bonus Velocity Points if they have:

1. Taken a DiDi ride in Australia, using their existing customer profile with DiDi (existing customer), and add their Velocity Frequent Flyer membership number to the “Velocity Points” section of their customer profile with DiDi; or
2. Not taken a DiDi ride in Australia (new customer) and:
 - if they haven’t already, download the [DiDi App](#) and create a DiDi customer profile;
 - select the “Velocity Points” option from the menu, select Velocity Frequent Flyer and enter their Velocity Frequent Flyer membership number; and
 - complete and pay at least \$1 for the Base Fare for one ride within Australia with DiDi using their DiDi customer profile, with Velocity Frequent Flyer selected in the Velocity Points section of the app. The “Base Fare” means the final fee (after any other discounts, vouchers or promotions have been applied) paid by the Velocity Member for the ride, excluding any taxes (including GST), tolls, airport fees or other third party charges.

The Velocity Member’s first and last name on their Velocity membership account must match the first and last name registered to their DiDi customer profile.

If the Velocity Member meets the eligibility requirements for this offer, the bonus Velocity Points will be allocated to the Velocity Member’s Velocity membership account within 31 days of:

- for existing DiDi customers, adding their Velocity Frequent Flyer membership number to their DiDi customer profile; or
- for new DiDi customers, paying for at least \$1 of the Base Fare for their first ride within Australia with DiDi using their DiDi customer profile, with Velocity Frequent Flyer selected in the Velocity Points section of the app.

The 1,000 bonus Points offer can only be earned once per Velocity Member. Under the Trip Earn offer, in conjunction with the Bonus Points offer:

- the Velocity Member can also earn 1 Point per \$1 spent on the “Base Fare” for DiDi rides within Australia (base Points); and
- from 1 October 2025, a Platinum Plus Velocity Member can also earn 4 tier bonus Points per \$1 spent on the “Base Fare” for DiDi rides within Australia in addition to the base Points earned (i.e., 5 Points per \$1 spent on the “Base Fare” for DiDi rides).

See the Trip Earn offer for more details. For the avoidance of doubt, a Virgin Australia Business Flyer member cannot earn Points on a booking made while Velocity Frequent Flyer is their selected Velocity Points earning loyalty program within their DiDi account.

You can only earn Velocity Points on a single linked DiDi account. Once your Velocity Frequent Flyer account and DiDi account are linked you cannot link that Velocity Frequent Flyer account to another DiDi account.

Not valid with any other offer except the DiDi Trip Earn offer.

Velocity Members can de-link or manage their linked accounts at any time by contacting DiDi via the app.

This offer is subject to the [Velocity membership Terms and Conditions](#) as amended from time to time. The [DiDi terms and conditions](#) apply to the use of the DiDi app and all rides.

This offer may be changed, extended, suspended or terminated at any time

Velocity Frequent Flyer and DiDi Trip Earn Terms & Conditions

Velocity Frequent Flyer members (“Velocity Member”) who have a registered customer profile with DiDi can earn 1 Velocity Point per \$1 spent on the “Base Fare” for DiDi rides (base Points), and from 1 October 2025, a Platinum Plus Velocity Member can also earn 4 tier bonus Velocity Points per \$1 spent on the “Base Fare” for DiDi rides in addition to the base Points earned (i.e., 5 Points per \$1 spent on the “Base Fare” for DiDi rides):

- taken within Australia; and
- booked via the Velocity Member’s DiDi profile, which includes their Velocity membership number and where their selected Velocity Points earning loyalty program within their DiDi profile is Velocity Frequent Flyer at the time of booking.

The “Base Fare” means the final fee (after any other discounts or promotions have been applied) paid by the Velocity Member for the ride, excluding any taxes (including GST), tolls, airport fees or other third party charges.

Only the Velocity Member who makes the ride booking is eligible to earn Velocity Points. The Velocity Member’s first and last name from their Velocity membership account must match the name registered to their DiDi customer profile.

If the Velocity Member meets the eligibility requirements for this offer, the Velocity Points will be allocated to the Velocity Member’s Velocity membership account within 31 days of the payment for the relevant ride.

You can only earn Velocity Points on a single linked DiDi account. Once your Velocity Frequent Flyer account and DiDi account are linked you cannot link that Velocity Frequent Flyer account to another DiDi account.

Offer valid on discounted ride fares.

Velocity Members can de-link or manage their linked accounts at any time by contacting DiDi via the app.

The Velocity Member can earn under this Trip Earn offer in conjunction with the 1,000 Bonus Points offer. See the Bonus Offer for more details.

This offer is subject to the [Velocity membership Terms and Conditions](#) as amended from time to time. The [DiDi booking terms and conditions](#) apply to use of the DiDi app and all rides.

This offer may be changed, extended, suspended or terminated at any time.

VIRGIN AUSTRALIA BUSINESS FLYER T&Cs

Virgin Australia Business Flyer and DiDi 1,000 Bonus Points Offer Terms & Conditions

Virgin Australia Business Flyer members (“Business Members”) can earn 1,000 bonus Velocity Points with DiDi if they meet the below eligibility requirements.

An individual connected to a Business Member who:

1. Has taken a DiDi ride in Australia, using their existing customer profile with DiDi (existing customer) and adds the Business Member’s Virgin Australia Business Flyer membership number (i.e. the Business Member’s ABN) to the “Velocity Points” section of their individual customer profile with DiDi; or
2. Has not taken a DiDi ride in Australia (new customer) and:
 - if they haven’t already, downloads the [DiDi App](#) and creates a DiDi customer profile in their own name;
 - selects the “Velocity Points” option from the menu, selects Virgin Australia Business Flyer and enters the Business Member’s Virgin Australia Business Flyer membership number (i.e. the Business Member’s Australian Business Number (“ABN”)); and
 - completes and pays for at least \$1 for the Base Fare for one ride within Australia with DiDi using their DiDi customer profile, with Virgin Australia Business Flyer selected in the Velocity Points section of the app.

The “Base Fare” means the final fee (after any other discounts or promotions have been applied) paid by the individual connected with the Business Member for the ride, excluding any taxes (including GST), tolls, airport fees or other third party charges.

The 1,000 bonus Velocity Points will be allocated to the Business Member connected to the individual who is riding with DiDi (Points will not be allocated to the individual).

The Business Member’s ABN as recorded on their Virgin Australia Business Flyer membership account must match the ABN registered to the relevant individual’s DiDi customer profile.

If the Business Member meets the eligibility requirements for this offer, the bonus Velocity Points will be allocated to the Business Member’s Virgin Australia Business Flyer membership account within 31 days of:

- for existing DiDi customers, adding the Business Member’s ABN to the individual’s DiDi customer profile; or
- for new DiDi customers, paying at least \$1 of the Base Fare for their first ride within Australia with DiDi using the individual’s newly registered DiDi customer profile, with Virgin Australia Business Flyer selected in the Velocity Points section of the app.

The Bonus Points offer can only be earned once per Business Member.

Not valid with any other offer except the DiDi Trip Earn offer.

The Business Member can also earn 1 Point per \$1 spent on the “Base Fare” for DiDi rides in conjunction with the Bonus Points offer. See the Trip Earn offer for more details. For the avoidance of doubt, an individual Velocity Frequent Flyer member cannot earn Points on a booking made while Virgin Australia Business Flyer is their selected Velocity Points earning loyalty program within their DiDi account.

Business Members or individuals connected to a Business Member can de-link or manage their linked accounts at any time by contacting DiDi via the app.

This offer is subject to the [Virgin Australia Business Flyer Program Terms and Conditions](#) as amended from time to time. The [DiDi booking terms and conditions](#) apply to the use of the DiDi app and all rides.

This offer may be changed, extended, suspended or terminated at any time.

Virgin Australia Business Flyer and DiDi Trip Earn Terms & Conditions

Virgin Australia Business Flyer members (“Business Member”) can earn 1 Velocity Point per \$1 spent on the “Base Fare” for DiDi rides:

- taken within Australia; and
- booked via the DiDi profile of an individual connected with a Business Member, which includes the Business Member’s registered Australian Business Number (“ABN”) and where the relevant individual’s selected Velocity Points earning loyalty program within their DiDi account is Virgin Australia Business Flyer at the time of booking.

The “Base Fare” means the final fee (after any other discounts or promotions have been applied) paid by the individual connected with the Business Member for the ride, excluding any taxes (including GST), tolls, airport fees or other third party charges.

The Business Member’s ABN as recorded on their Virgin Australia Business Flyer membership account must match the ABN registered to the relevant individual’s DiDi customer profile.

If the Business Member meets the eligibility requirements for this offer, the bonus Velocity Points will be allocated to the Business Member’s Virgin Australia Business Flyer membership account within 31 days of the payment for the relevant ride.

Offer valid on discounted ride fares.

The Business Member can earn 1 Point per \$1 spent on the “Base Fare” for DiDi rides in conjunction with the Bonus Points offer. See the bonus offer for more details. For the avoidance of doubt, an individual Velocity Frequent Flyer member cannot earn Points on a booking while Virgin Australia Business Flyer is their selected Velocity Points earning loyalty program within their DiDi account.

Business Members can de-link or manage their linked accounts at any time by contacting DiDi via the app.

This offer is subject to the [Virgin Australia Business Flyer Program Terms and Conditions](#) as amended from time to time. The [DiDi terms and conditions](#) apply to the use of the DiDi app and all rides.

This offer may be changed, extended, suspended or terminated at any time.

