

AO Yes, I Ride to Win DiDi - Terms and Conditions

1. Promotion Details

A. Promotion	AO Yes, I ride to win DiDi
B. Promotional Period	From 12:00am AEST on 12 January 2026 to 11:59pm AEST on 28 January 2026.
C. Eligible Entrants	<p>The Promotion is only open to individuals who:</p> <p>(a) are Australian residents aged 18 years or over; and</p> <p>(b) are not otherwise ineligible or excluded under these Terms and Conditions.</p>
D. How to Enter	<p>To enter, Eligible Entrants must, during the Promotional Period:</p> <ol style="list-style-type: none">1. Open the DiDi app and complete the designated competition survey with their details; and2. Complete at least one (1) paid DiDi ride during the Promotional Period. <p>Each additional paid ride taken during the Promotional Period will count as one (1) additional entry.</p>
E. Limits on Entry	There is no limit to the number of entries per Eligible Entrant, provided each entry complies with the above entry requirements.
F. Draw Time and Date	The draw will take place on Thursday 29 January 2026 at 2:00pm AEST. The Promoter may draw additional reserve entries in case an invalid entry or ineligible entrant is drawn.
G. Draw Address	Level 7, 276 Flinders Street, Melbourne, Victoria, 3000
H. Unclaimed Prize Draw Date and Time	If necessary, a redraw for any unclaimed prize will take place on Friday 30 January 2026 at the same time and place as the original draw, subject to any legislative requirements.
I. Winner Publication Details	The winner(s) will be announced on the DiDi ANZ instagram (@DiDiAUNZ) by Friday 30 January 2026. The winner's details (last name, first initial and postcode) will be published.
J. Winner Selection Method:	This Promotion is a game of chance. Skill plays no part in determining the winner(s). Each valid entry has an equal chance

	of winning.
K. Prizes:	Two winners get: <ul style="list-style-type: none"> - Two (2) tickets to the 2026 Australian Open Women's Final in Melbourne, valued at \$789pp/ ticket value. Two winners get: <ul style="list-style-type: none"> - Two (2) tickets to the 2026 Australian Open Men's Final in Melbourne, valued at \$1749pp/ ticket value.
L. Total Prize Pool:	Up to \$10,200
M. Promoter:	DiDi Mobility (Australia) Pty Ltd (ABN 96 623 144 963) of Level 7, 276 Flinders Street, Melbourne, Victoria, 3000
Australian Open Ticket Conditions:	All Australian Open tickets are issued subject to the Australian Open Ticket Conditions of Sale and Entry 2026 (which can be found online at https://www.tennis.com.au/doc/ao26-ticket-conditions-of-sale-and-entry).

2. Acceptance of Terms and Conditions

2.1 These Terms and Conditions govern participation in the Promotion. By participating, individuals are deemed to have accepted these Terms and Conditions.

2.2 Any defined terms used in these Terms and Conditions have the meaning provided in the Promotion Details above.

2.3 By entering this competition, entrants agree to abide by these Terms and Conditions and the [General Terms and Conditions for Rider Offers](#).

3. Promotional Period

3.1 Entries will only be accepted during the Promotional Period.

4. Eligible Entrants

4.1 The Promotion is only open to Eligible Entrants.

4.2 Employees (and their immediate families) of the Promoter, and of the agencies and suppliers associated with this Promotion, are ineligible to enter. Immediate family means spouse, ex-spouse, de-facto partner, child or step-child, parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

4.3 The Promoter reserves the right, in its sole discretion acting reasonably, to determine whether a person is an Eligible Entrant. Entries can only be made in the entrant's own name. Information regarding the collection of personal information is outlined in section 9.

5. How to Enter

5.1 To enter, Eligible Entrants must complete the How to Enter process during the Promotional Period and comply with the Limits on Entry.

6. Entry Procedures

6.1 Entries are deemed received at the time they are recorded by the Promoter's systems, not when sent by the entrant.

6.2 The Promoter is not responsible for any technical issues, network congestion, delays, or user errors that result in late, lost, incomplete, or misdirected entries. Incomplete or indecipherable entries are invalid.

6.3 The Promoter reserves the right to verify the validity of entries and entrants, and to disqualify any entrant who breaches these Terms, tampers with the entry process, or engages in conduct that jeopardises the fair conduct of the Promotion.

6.4 In the event of a dispute as to the identity of an entrant, the Promoter reserves the right to determine the identity of the entrant.

6.5 Entrants must retain proof of all qualifying rides (via the DiDi app) for verification purposes.

7. Draw and Winner Notification

7.1 Winner(s) will be drawn in accordance with the Winner Selection Method.

7.2 Winner(s) will be notified by email within two (2) business days of the draw and published in accordance with the Winner Publication Details.

7.3 If a prize remains unclaimed by the Unclaimed Prize Draw Date, the Promoter may conduct a redraw in accordance with applicable laws.

8. The Prizes

8.1 Prizes are not transferable, exchangeable, or redeemable for cash.

8.2 If a prize (or part of a prize) becomes unavailable, the Promoter reserves the right to substitute it with one of equal or greater value, subject to any relevant legislation.

8.3 Each prize is subject to the terms and conditions of the prize supplier. Any additional costs incurred in claiming or using a prize are the responsibility of the winner.

9. Privacy

9.1 The Promoter collects personal information in order to conduct the Promotion and may disclose such information to third parties, including agents, contractors, service providers, prize suppliers, and regulatory authorities.

9.2 Entry is conditional on providing this information. The Promoter's Privacy Policy (<https://web.didiglobal.com/au/legal/>) contains details about how entrants may access, update, or correct their personal information, and how complaints will be handled.

9.3 By entering, entrants consent to the use of their personal information for promotional and marketing purposes by the Promoter.

10. General Terms

10.1 Prize winners agree to participate in reasonable marketing activities as requested by the Promoter, including the use of their name, likeness, image, and/or voice in promotional material without additional compensation.

10.2 If the Promotion is interfered with or cannot be conducted as intended due to technical difficulties, fraud, or any cause beyond the Promoter's control, the Promoter reserves the right to modify, suspend, terminate, or cancel the Promotion subject to State and Territory approval.

10.3 Costs associated with accessing the DiDi app or the internet to enter the Promotion are the responsibility of the entrant.

10.4 Automated entries are prohibited and will be disqualified.

10.5 Nothing in these Terms limits or excludes the statutory consumer guarantees under Australian law.

10.6 Except for liability that cannot be excluded by law, the Promoter is not liable for any loss or damage arising from participation in the Promotion or the use of any prize.

10.7 If the Promotion is run on a third-party platform (e.g., Facebook, Instagram, TikTok), it is not endorsed or administered by that platform, and the platform is not responsible for any aspect of the Promotion.